

sarahliu187@gmail.com



609-455-7420



in Linkedin

SKILLS

User Research

Market Research

Competitive Audits

Lo/Hi-Fidelity Wireframing

Prototyping

Affinity Diagramming

Information Architecture

User Flows

Interaction Design

Data Visualization

Design Systems

Usability Testing

Conducting Interviews

Stakeholder Management

Proficient in Mandarin Chinese & Spanish

TOOLS

Figma

Adobe Illustrator

Adobe Photoshop

Python

R Programming Language

SPSS

MATLAB

Qualtrics XM

Framer

Webflow

Google Analytics

CERTIFICATION

Google UX Design 7-part Certificate

VOLUNTEER

Music & art therapist @Compassus Hospice

Co-organized Performathon for CHOP, a nonprofit fundraiser that raised over \$12,000 for the Children's Hospital of Philadelphia

INTEREST

Etsy shop owner for handmade clay art NN/g and Science Vs Podcasts Soccer & Fitness

SARAH LIU

UX DESIGNER

WORK EXPERIENCE

DESIGN LEAD & FOUNDER | Lux Horizon, LLC.

JUNE 2024 - PRESENT | PHILADELPHIA, PA

Providing UX design services, specializing in creating responsive digital products that align with clients' branding goals and business visions, while enhancing understanding of the user through quantitative and qualitative research.

Title Authority, LLC.

NOV. 2024 - PRESENT

- Led the end-to-end redesign of an insurance company's website, enhancing visual consistency, information hierarchy, and brand presence.
- Conducted semi-structured interviews and analyzed website traffic analytics to identify user pain points and drive data-informed design decisions.
- · Collaborated with stakeholders to align UX writing and content strategy with branding goals, ensuring the content was user-friendly and accessible.
- Performed usability testing, achieving a 32% reduction in Time on Task and a 90% improvement in System Usability Scale (SUS) scores.

Medical Illustrator Portfolio

JUNE 2024 - PRESENT

- Developed a portfolio using Framer for a medical illustrator and student, strategically enhancing their professional presence and increasing opportunities for research collaborations.
- · Curated and organized an art gallery that highlights the client's work, aligning with their visual aesthetics and reinforcing their personal brand identity.

UX DESIGN INTERN | Zaiye Design

JUNE 2023 - SEPT 2023 | SHANGHAI, CHINA (REMOTE)

- Responsible for the design of a therapeutic LED light and sound experience for a digital design company, focusing on innovative, user-centered solutions.
- · Conducted market research, delivered key insights, and performed competitive audits to identify market gaps and inform design strategies.
- · Facilitated user interviews to uncover pain points in bathroom experiences, maintaining an empathetic approach while addressing sensitive topics.
- Designed low- and high-fidelity prototypes using Figma and curated engaging social media content to strengthen brand identity and boost audience engagement.

RESEARCH ASSISTANT | Oberlin College

SEPT 2023 - MAY 2024 | OBERLIN, OH

Computer Science Department | Molly Q Feldman PhD

JAN 2023 - MAY 2024

• Designed experimental methods for a replication study, developed R code to analyze text datasets for quality control, and authored the article introduction discussing crowdsourcing frameworks and replication practices in academia.

Psychology Department | Danielle Godon-Decoteau PhD

• Co-authored a poster study on the moderating effect of neighborhood ethnic density on color-blind ideologies and colonial mentality in Asian Americans, drafted the discussion section, and designed the poster using Figma and Gestalt Principles for the 2023 APA convention.

Psychology Department | Katherine Lawson PhD

SEPT 2022 - DEC 2022

· Assisted in a meta-science study on citing practices in psychology by conducting literature reviews and coding demographics to uncover racial and gender patterns in academia.

EDUCATION

OBERLIN COLLEGE & CONSERVATORY OF MUSIC

SEPT. 2019 - MAY 2024 | OBERLIN, OH

BA Psychology & BM Piano Performance (5 year, Dual Degree Program) — GPA: 3.7

- Badminton Club Co-founder and Treasurer- drafted ad hoc proposals to secure funding and organized club
- E.T.H.A.N. Project- taught piano to a student with Autism
- Club soccer